How to set up your Belong modem

What's in the box

1x Belong modem

1x Power cable

1x Black DSL cable

2x White Ethernet cables*

1x Wi-Fi card

You can use the white Ethernet cables to connect the modem directly to a device.

(i)

Do you rely on medical, fire or security alarms that make distress calls?

Check with the manufacturer of your emergency device to see if it will work on the nbn network.

(i)

Noticed some white particles on your modem?

Don't worry, it's because we've decided to reduce our plastic and the new cardboard boxes shed a few fibres.

(i)

For best results, position your modem on a flat surface with the holes facing up and nothing covering them, or on a wall with the holes facing away from the wall.

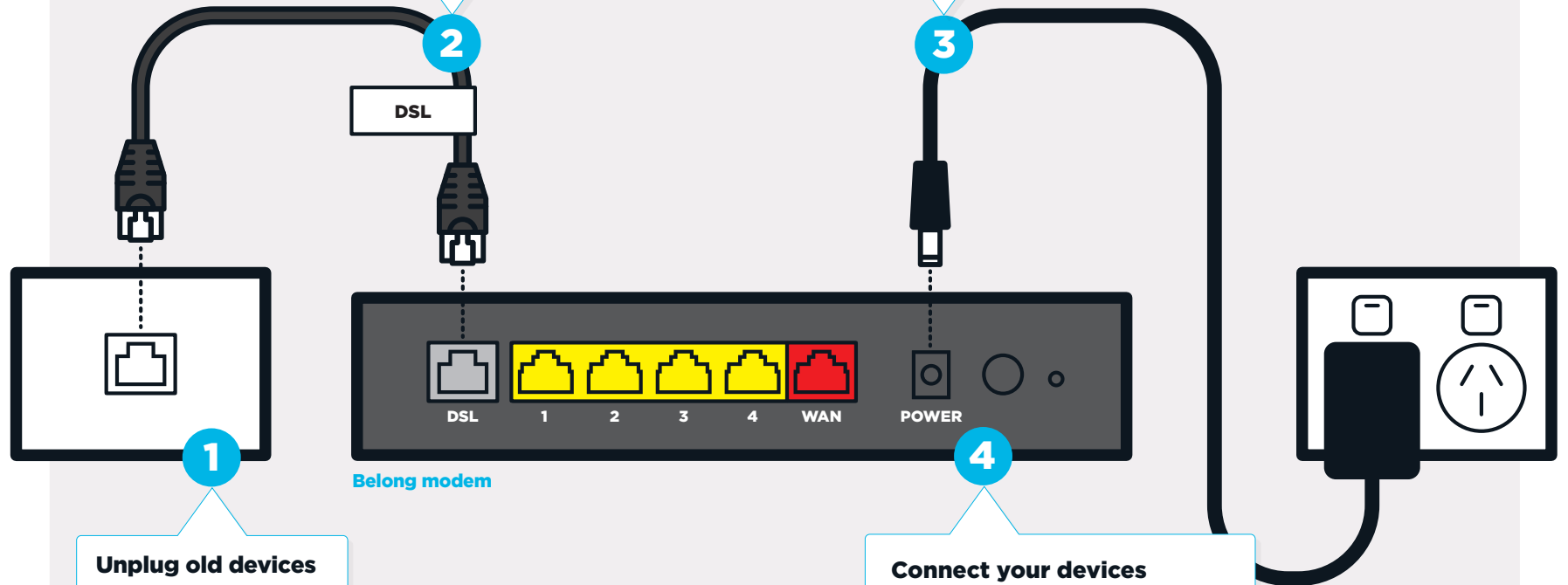**BELONG**

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2 Connect your modem to a phone socket

Grab the black DSL cable and plug one end into a working phone socket.

Plug the other end into the grey **DSL** port on the back of your Belong modem.

3 Plug in your modem and turn its power on

Your modem may take up to 10 minutes before it's ready to use.

When the **Sync**, **Internet** and **Status** lights turn green the internet is ready to use.

DSL

Belong modem

DSL   1   2   3   4   WAN   POWER

1 Unplug old devices

Unplug anything connected to the phone sockets in your house.

4 Connect your devices to your Wi-Fi

Point your smartphone camera at the QR code or enter the Wi-Fi password into your device. Both can be found on your Wi-Fi card and on the bottom of your modem.

You can also use the Ethernet cable to connect directly to a device.

Still need help?

Check your email for a step-by-step video guide.